

MHEC/eIQnetworks
Master Price Agreement
Effective August 1, 2011 through July 31, 2014

eIQnetworks, Incorporated, located at 31 Nagog Park Drive, Acton, MA, USA, and the Midwestern Higher Education Commission (MHEC) located at 1300 South Second Street, Suite 130, Minneapolis, Minnesota, 55454 on behalf of the Eligible Organizations located in the MHEC member states enter into this MHEC/eIQnetworks Master Price Agreement (Master Agreement), subject to the terms and conditions herein, effective this August 1, 2011 (Effective Date). For purposes of this Master Agreement eIQnetworks and MHEC are referred to collectively as the Parties or individually as Party.

1. Definitions

Authorized Reseller: refers to resellers authorized by eIQnetworks to resell eIQnetworks products and services. eIQnetworks will list Authorized Resellers on an internet site accessible to MHEC, its Member States and Eligible Organizations. eIQnetworks will provide to MHEC the certification criteria used to authorize resellers. At any time during the term of this Master Agreement should MHEC protest the inclusion of a firm on this list for cause, eIQnetworks will require that firm to undergo recertification and work with that firm to improve performance and support.

Documentation: refers to the license made available by eIQnetworks to Procuring Eligible Organization of documentation relating to any Equipment or Software as well as any manuals relating to the Equipment or Software.

Eligible Organizations: This Master Agreement shall be made available to all Eligible Organizations. Eligible Organizations shall include:

- all not-for-profit private and public institutions and/or systems of higher education (colleges, universities, community colleges, technical institutions and equivalent institutions) located in a Member State;
- all K-12 schools and school districts located in a Member State;
- all city, county, and other local governments located in a Member State
- all state governments and their departments of Member States
- Eligible Organizations located in a Member State that terminates its association with the Compact will no longer be eligible under this Master Agreement to purchase pursuant to this Master Agreement. Termination by any Member State shall not prohibit or restrict eIQnetworks from negotiating or contracting with such Member State or entity within such Member State outside the Compact. MHEC shall promptly notify eIQnetworks in writing of the termination of any Member States' membership in the Compact. If any Member State so terminates its membership in the Compact, such termination shall not effect the validity or enforceability of or constitute a default under any purchase order then in effect with any Procuring Eligible Organization. Similarly, MHEC shall promptly notify eIQnetworks if other states join the Compact after which such states shall be deemed to be Member States for purposes of this Master Agreement.
- The above categories of organization for all states in each of the other regional education compacts (WICHE, SREB, and NEBHE) who choose to participate in this contract by Addendum as agreed to by the signatories of this contract.

Equipment: refers to eIQnetworks's full line of new or refurbished equipment and components made available for sale by eIQnetworks to Eligible Organizations under this Master Agreement.

Large Order Negotiated Prices: refers to the price offered to specific Eligible Organizations under defined additional terms and conditions. Selection and pricing of large order negotiated prices shall be by mutual agreement of the Eligible Organization and Supplier. Large Order Negotiated Prices shall apply only to those items that meet the applicable additional terms and conditions negotiated by Supplier and the Eligible Organization.

Member State: refers to any state that is a member, or an affiliate member, of the Midwestern Higher Education Compact. The current Member States are Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota and Wisconsin. MHEC shall promptly notify eIQnetworks if any other states join the Compact and thereby become a Member State for purposes of this Master Agreement.

Order: refers to an Eligible Organization's purchase order or other ordering document evidencing its intent to procure Products or Services from Supplier under the terms and conditions of this Master Agreement.

Price Agreement: refers to an indefinite quantity contract, which requires eIQnetworks to furnish Products or Services to a Procuring Eligible Organization that issues a valid Order document.

Procuring Eligible Organization: refers to an Eligible Organization which desires to purchase under this Master Agreement and has executed an Order.

Products: refers to the full product line of Equipment, Software and Documentation that eIQnetworks makes available.

Product List: refers to the complete list of Products and the corresponding prices for those Products made available for purchase by Eligible Organizations under this Master Agreement. The Product List contains an item number, item description and the maximum price for each Product. The Product List is set forth as Exhibit A and may be modified from time to time pursuant to the terms and conditions of this Master Agreement.

Promotion Prices: refers to prices that are offered nationally or regionally to a specific category of customers intended to include Eligible Organizations for defined time periods under defined terms and conditions.

Services: refers to the services offered by Supplier under this Master Agreement, including pre-sales Assessment, Installation and Implementation Assistance, Technical Support and Training.

Services List: refers to the complete list of Services and the corresponding prices for those Services made available for purchase by Eligible Organizations under this Master Agreement. The Services List contains an item number, item description and the maximum price for each service. Where travel is necessary to perform the Services, additional reasonable costs may be levied. The Service List is set forth as Exhibit B and may be modified from time to time pursuant to the terms and conditions of this Master Agreement.

Software: refers to eIQnetworks's full offerings of software and firmware (including third-party software and firmware) licenses made available to Procuring Eligible Organization under this Master Agreement. Software shall include updates, upgrades,

maintenance releases, revisions and enhancements to the licensed software. Software may include source code under certain conditions and may be covered by additional external agreements such as the GNU General Public License. In such cases the terms of this Master Agreement will prevail.

Supplier: eIQnetworks or Authorized Reseller.

2. Scope of Work

Procuring Eligible Organizations shall purchase from Supplier, and Supplier shall distribute to Procuring Eligible Organizations Products and Services in accordance with the terms of this Master Agreement. All Eligible Organizations are qualified to purchase under this Master Agreement, including those Eligible Organizations currently under a separate agreement with Supplier. This Master Agreement is a Price Agreement. Accordingly, Supplier shall provide Products or Services only upon the issuance and acceptance by Supplier of a valid Order. Orders may be issued to purchase any Products listed on the Product List or for any Services listed on the Services List. A Procuring Eligible Organization may purchase any quantity of Products or Services listed in eIQnetworks's Product List and Services List at the prices stated therein. For Large Order Negotiated Prices, Supplier and Eligible Organization may negotiate quantity discounts below the Product and Services List price(s) for a given purchase order. As it sees fit, Supplier may offer under this Master Agreement Promotional Price discounts that result in prices below those listed in the Product Price List and the Services Price List. eIQnetworks is solely responsible for fulfillment of the responsibilities under the terms and conditions of this Master Agreement. MHEC shall not be liable for any Eligible Organization that executes an Order under this Master Agreement. An Eligible Organization shall not be responsible for any other Eligible Organization that executes its own Order under this Master Agreement.

3. Purchasing Under Master Agreement

- A. **Products:** Procuring Eligible Organization shall purchase from Supplier the Products listed on the Product List under the terms and conditions of this Master Agreement by delivering to Supplier an Order. The Order should include: (i) Procuring Eligible Organization by name and address; (ii) the quantity, and description of the Product that Procuring Eligible Organization desires to purchase or license; (iii) the price of the Product in accordance with this Master Agreement; (iv) the "bill-to" address; (v) the "ship-to" address; (vi) the requested delivery dates and shipping instructions; (vii) a contact name and telephone number; and (viii) reference to this Master Agreement. Supplier must not substitute any item(s) that has been ordered by the Procuring Eligible Organization using this contract without the prior written or electronic approval by the appropriate purchasing officer of the Procuring Eligible Organization. The substitute item must be at the same or better technology level than the original product ordered, and pricing at the same or lower price. Failure to comply may result in return of merchandise at Supplier's expense.
- B. **Services:** Procuring Eligible Organization shall purchase Services from Supplier under the terms and conditions of this Master Agreement by delivering to Supplier an Order. The Order should include: (i) Procuring Eligible Organization by name and address; (ii) the description of the Service (s) that Procuring Eligible Organization

desires Supplier to perform; (iii) the price of the Service in accordance with this Master Agreement; (iv) the "bill-to" address; (v) the requested performance dates; (vi) a contact name and telephone number; and (vii) reference to this Master Agreement.

- C. Each Order that is accepted by Supplier will become a part of the Agreement as to the Products and/or Services listed on the Order only; no additional terms or conditions will be added to this Agreement as a result of the acceptance of the Order, nor will such terms affect any purchase. An Order from an Eligible Organization accepted by Supplier constitutes a binding contract.
- D. All Products furnished will be subject to acceptance pursuant to the terms and conditions of Section 7.A ("Acceptance") by Procuring Eligible Organization after delivery. No substitutions or cancellations are permitted without approval of the Procuring Eligible Organization. Nothing in this Section precludes any agreements for the use of electronic purchase orders.
- E. Procuring Eligible Organization may request in writing changes to an Order ("Change Request") that Supplier has previously accepted. In response to a Change Request, Supplier will provide written quotations to Procuring Eligible Organization, including any changes to prices, license fees, shipment or completion dates. A Change Request is a separate Order subject to the terms and conditions of this Master Agreement and eIQnetworks's change order process.
- F. Supplier will accept a purchasing card for order placement in addition to accepting a purchase order.
- G. When equipment purchased on this contract requires installation, the Supplier must provide the cost of installation as a separate line item on their quotation. The installation cost must include all packing, freight, insurance, set-up, instruction, and operation manual charges. Equipment must be set in place in an area designated by Procuring Eligible Organization personnel, demonstrated to be in operating condition, and approved by Procuring Eligible Organization personnel. All debris must be removed from the Procuring Eligible Organization's premises and properly disposed of by the Supplier. Upon installation all operating instructions, and a minimum of 2 operating and maintenance manuals, should be furnished to Procuring Eligible Organization's personnel identified on the purchase order.

4. Quantity Guarantee

This Master Agreement is not a purchase order, nor does it guarantee any purchases to be made by any Eligible Organization. This Master Agreement is not an exclusive agreement. MHEC and Eligible Organizations may obtain computer hardware and software products and services from other sources during the term of the Master Agreement.

5. Master Agreement Term

This Master Agreement will be formed upon execution by the Parties, and shall remain in effect, unless otherwise terminated pursuant to the terms of the Master Agreement, for a period of three (3) years from the Effective Date. The Master Agreement may be mutually renewed for four (4) additional one-year terms unless terminated pursuant to the terms of this Agreement.

6. Order of Precedence

Where the terms and conditions of this Master Agreement are in conflict with an Eligible Organization's state and/or institutional laws or regulations, the Eligible Organization and eIQnetworks may enter into an addendum to amend the terms and conditions of the Master Agreement to conform to the Eligible Organization's state and/or institutional laws or regulations. Likewise, a Procuring Eligible Organization and eIQnetworks may enter into an addendum to supplement or modify this Agreement for specific Products or Services. The terms and conditions of the addendum shall only be applicable between the Eligible Organization that entered into the addendum and eIQnetworks.

In the event of any conflict among these documents, the following order of precedence shall apply:

- A. executed addendum between Eligible Organization and eIQnetworks
- B. the terms and conditions of this Master Agreement or any addenda to this Master Agreement between MHEC and eIQnetworks
- C. exhibits to this Master Agreement
- D. the list of Products and Services contained in the Order

7. Payment Provisions

- A. **Acceptance.** (1) Products: Unless otherwise agreed upon by Procuring Eligible Organization and Supplier, within thirty (30) days from the date of delivery, the Procuring Eligible Organization shall accept or reject the Products for which installation by Supplier is not needed. For Products for which installation by Supplier is required, unless otherwise agreed upon by Procuring Eligible Organization and Supplier, Supplier shall install the Product within ninety (90) days of the date of the order and the Procuring Eligible Organization shall accept or reject the Product, provided that the Product may only be rejected if the Product fails to materially conform to the specifications in the Product documentation (the "Specifications") and the Procuring Eligible Organization gives written notice of such failure to Supplier as soon as reasonably practicable, but in any case within thirty (30) days from the date of installation, and provide reasonable amount(s) of relevant information to permit Supplier to duplicate the conditions that gave rise to the non-conformity so that Supplier is able to confirm that such non-conformity exists. If Supplier is unable, within a reasonable period of time, to produce a Product that materially conforms to the Specifications, then the Procuring Eligible Organization shall have the right to return the Product to Supplier without any further liability or obligation. Failure by the Procuring Eligible Organization to provide notice of non-acceptance within any such 30-day period specified above or commercial use of the Product by the Procuring Eligible Organization shall be deemed to be an acceptance of the Product hereunder.
- B. (2) Services: Unless otherwise agreed to by Procuring Eligible Organization and Supplier, within thirty (30) days from completion of Services, Procuring Eligible Organization shall accept or reject the Services. Services shall be invoiced upon completion unless otherwise specified on the Order.
- C. **Payment of Invoice.** Invoices shall be submitted to the Procuring Eligible Organization at each and any address supplied by the Procuring Eligible Organization. Vendor shall not demand or assume a single invoicing address for each

such institution unless that is the desire of the institution.. Payments shall be remitted to Supplier at the address shown on the invoice. Payment shall be tendered to Supplier within thirty (30) days of the date of the invoice. After the thirtieth (30) day from the date of the invoice, unless mutually agreed to, interest shall be paid on the unpaid balance due to Supplier at the rate of one and one-half percent (1½) per month. The Procuring Eligible Organization shall make a good faith effort to pay within thirty (30) days after the date of the invoice.

- D. **Dispute Notice.** Procuring Eligible Organization shall notify Supplier of any billing discrepancies or disputes about an invoice within ten (10) days after receiving it, specifying with particularity the basis of any such dispute (“Dispute Notice”). Tender of a Dispute Notice does not relieve Procuring Eligible Organization of its obligations to pay the undisputed portion of any invoice subject to a Dispute Notice. Any amounts that were the subject of a Dispute Notice and are subsequently resolved in favor of Supplier will be subject to interest charges accruing from the original due date.
- E. **Partial Shipment.** In the event an order is shipped incomplete (partial), the Procuring Eligible Organization must pay for each shipment as invoiced by Supplier unless the Procuring Eligible Organization has clearly specified “No Partial Shipment” on each purchase order.
- F. **Payment of Taxes.** The price listed under this Master Agreement do not include, and Procuring Eligible Organization shall reimburse Supplier for, any and all taxes and/or duties assessed against or payable by Supplier in connection with the sale of Equipment, licensing of Software or Documentation, or performance of Services except for taxes imposed upon eIQnetworks’s net income. Unless the Procuring Eligible Organization provides a proof of tax exemption, taxes will be additive to the contracted price.

8. Shipping

eIQnetworks shall ship the Products F.O.B. destination. Title to Products shall pass to Procuring Eligible Organization upon Acceptance. Risk of loss or damage to the Products shall pass to Procuring Eligible Organization upon delivery to the Procuring Eligible Organization. eIQnetworks shall bear the risk of loss with respect to returned Products except for loss or damage directly attributable to the negligence of the Eligible Organization. All equipment ordered must be shipped fully configured with the required memory, components, and selected or specified operating system. Many Eligible Organizations are committed to promote environmentally sound procurement, usage and disposal methods which are in compliance with State, County, and Municipal regulations. Many Eligible Organizations have a recycling program for starch and Styrofoam packing peanuts. Our preference is to receive starch peanuts whenever possible. The Supplier shall not use INSTAPAK™ or mix starch and Styrofoam peanuts under any circumstances. Each product shall be separately pre-packed in accordance with commercially accepted methods. Small products may be packaged in protective envelopes (Mail-Lite or Bubble-Jet packs).

9. Product Delivery

- A. Unless otherwise agreed to by Procuring Eligible Organization and Supplier, Supplier agrees to deliver Products to Procuring Eligible Organization within thirty (30) days after receipt of a valid Order. If delivery cannot be made within thirty (30) calendar days, Supplier will notify Procuring Eligible Organization within five (5) business days following Order placement, and Procuring Eligible Organization, can cancel the order by written, electronic, or facsimile notification. Failure of the Supplier to adhere to delivery schedules as specified or to promptly replace defective product shall render the Supplier liable for all costs in excess of the contract price when alternate procurement is necessary. Suppliers need note that all locations of any particular Eligible Organization may not be within the MHEC region.
- B. If deliveries prove to be unsatisfactory, or other problems arise, MHEC reserves the right to delete product or services from the Master Agreement and/or cancel Master Agreement for cause. Similarly, if deliveries prove to be unsatisfactory or other problems arise under the agreement for a Procuring Eligible Organization, the Procuring Eligible Organization retains all of its remedies for a default. Failure of the Procuring Eligible Organization to exercise its rights of termination for cause or other remedies for default due to a Supplier's failure to perform as required in any instance shall not constitute a waiver of termination rights or other default remedies in any other instance.
- C. Suppliers may choose to deliver products electronically where practicable. This option must be under the independent control of each Procuring Eligible Organization.

10. Price Guarantees

The Procuring Eligible Organization shall pay the lower of the prices contained in the Product List or an Announced Promotion Price or Large Order Negotiated Price (provided that, with respect to the applicability of Large Order Negotiated Prices, such Procuring Eligible Organization is a party to the Large Order Negotiated Price negotiations and the purchase is part of the project for which the Large Order Negotiated Price was negotiated).

eIQnetworks shall not sell Products or Services to Eligible Organizations at prices higher than those awarded via this Master Agreement, and in instances where this provision is applied, this Master Agreement shall be referenced in the Supplier's invoice.

11. Product List

eIQnetworks agrees to maintain the Product List in accordance with the following provisions:

- A. The Product List prices for all Equipment, Software and Documentation will conform to the Product List provided to MHEC and set forth as Exhibit A. Except as set forth in Section 10, "Price Guarantees", the discount percentage set forth in the Product List shall not decrease during the initial twelve (12) months of the Master Agreement. Thereafter, prices are subject to change with thirty (30) days prior written notice to MHEC. The year-over-year price increase on the Product List, if any, will not exceed the year-over-year percentage increase as reflected in eIQnetworks's published academic price list but in no event will the increase exceed the CPI.

- B. Should the list price of a Product on eIQnetworks's academic price list price decrease at any time during this Master Agreement, eIQnetworks agrees to a similar price reduction on this Master Agreement's Product List for the same Product, prior to the Administrative Fee set forth in Paragraph 36 of this Master Agreement.
- C. For all Products on the Product List, any price reductions that occur from the time of submission of an Order by Procuring Eligible Organization to Product delivery must be passed on to the Procuring Eligible Organization that issued the Order.
- D. eIQnetworks shall add new product(s) to the Product List when new product(s) shall become available for sale by eIQnetworks. The pricing for all new Products shall incorporate, to the extent possible, similar or comparable price discount levels provided herein, as agreed by the Parties.
- E. MHEC Eligible Organizations require a managed environment and a guaranteed minimum product lifecycle of 10 months or longer:
 - Products that cannot meet the 10-month minimum lifecycle replacement must be clearly noted in the published product description.
 - Optional components that are add-on items at the time of purchase (e.g., additional hard drives) are exempt from the 10-month minimum lifecycle requirement.
 - Product cannot change or be upgraded during the entire lifecycle period for any reason other than end-of-life issues (e.g., swapping of processor, motherboard, etc. is prohibited). If a product will be discontinued within the given refresh period, MHEC must be notified in writing, **before** the refresh period begins, with an explanation of when and why the change will be necessary. An exception process is available for circumstances that affect all manufacturers (e.g., natural disaster affecting production or shipping).
- F. Equipment bid shall be new, current models manufactured with 100% new OEM parts. All products should be offered in current production as of the date of the award. For purpose of this contract "current production" shall mean that the equipment model is being manufactured as new equipment for the United States market. eIQnetworks will delete obsolete and discontinued Products from the Product List on a timely basis.
- G. Country of manufacture and country of assembly will be indicated on the Product or its packaging.
- H. The Product List shall be maintained by eIQnetworks on an Internet web site. Notification of specific changes to this list shall be provided to MHEC within thirty (30) days of modification. Failure to comply with the requirements in this Paragraph 11, Product List, will be grounds for action to be taken against eIQnetworks, including termination.
- I. The Product List may be made available by eIQnetworks at no cost to Eligible Organizations for inclusion in an electronic purchasing system.
- J. Prices will be F.O.B. destination (interior/ground floor or inside dock), and freight pre-paid and allowed, to any and all locations of the Procuring Eligible Organization. Prices must include all packing, freight, insurance charges and installation/operation manuals.
- K. Specific geographic restrictions on the availability of Products must be noted on the Product List.

12. Services List

eIQnetworks agrees to maintain the Service List in accordance with the following provisions:

- A. The Service List prices for all Services will conform to the Service List provided to MHEC and set forth as Exhibit B. Except as set forth in Section 10, "Price Guarantees", the discount percentage set forth in the Service List shall not decrease during the initial twelve (12) months of the Master Agreement. Thereafter, prices are subject to change with thirty (30) days prior written notice to MHEC. The year-over-year price increase on the Service List, if any, will not exceed the year-over-year percentage increase as reflected in eIQnetworks's published academic price list but in no event shall exceed the CPI.
- B. Should the list price of a Service on eIQnetworks's academic price list price decrease at any time during this Master Agreement, eIQnetworks agrees to a similar price reduction on this Master Agreement's Services List for the same Service, prior to the Administrative Fee set forth in Paragraph 36 of this Master Agreement.
- C. The Service List shall be maintained by eIQnetworks on an Internet web site. Notification of specific changes to this list shall be provided to MHEC within thirty (30) days of modification. Failure to substantially comply with the requirements in this Paragraph 12, Service List, will be grounds for action to be taken against eIQnetworks, including termination.
- D. The Services List may be made available by eIQnetworks at no cost to Eligible Organizations for inclusion in an electronic purchasing system.
- E. Specific geographic restrictions on the availability of Services must be noted on the Services List.
- F. eIQnetworks agrees to make available maintenance services to meet the Procuring Eligible Organization's ongoing performance requirement for as long as the Procuring Eligible Organization utilizes the equipment. Such services shall be available in accordance with eIQnetworks's generally listed prices, but shall in no event exceed current prices plus 5% per year for each year after the date of acceptance of the Product(s).
- G. eIQnetworks may offer a direct or indirect leasing program as a financial Service under separate agreement.

13. License

- A. Procuring Eligible Organization shall use all licensed Software in accordance with this Section. Upon delivery of any licensed Software and subject to Procuring Eligible Organization's payment of the applicable fees for such licensed Software and compliance with the other terms and conditions of this Master Agreement, eIQnetworks grants to Procuring Eligible Organization, and Procuring Eligible Organization accepts, a nonexclusive, nontransferable license to use portions of the licensed Software for which activation has been authorized by eIQnetworks, solely on or with a single unit or arrangement of Equipment for which the licensed Software was delivered, for Procuring Eligible Organization's internal use.
- B. Procuring Eligible Organization acknowledges and agrees that: (i) eIQnetworks may have encoded within the Software optional functionality, features and/or capacity,

which may be accessed only through the purchase of the applicable license extensions from eIQnetworks at additional cost; and (ii) Procuring Eligible Organization may need to obtain a new or additional application key from eIQnetworks to use such Software.

- C. This Master Agreement applies to all updates, upgrades, maintenance releases, revisions and enhancements for the licensed Software which eIQnetworks may supply to Procuring Eligible Organization from time to time.
- D. Procuring Eligible Organization may make one copy of any licensed Software for backup and archival purposes if the copy contains all of the eIQnetworks proprietary notices contained in the original licensed Software. Subject to applicable law, all copies of all licensed Software are eIQnetworks Confidential Information. All rights, title and interest in and to the licensed Software, including all intellectual property rights, remain vested in eIQnetworks, its suppliers or licensors, and Procuring Eligible Organization is granted only a limited license to use the licensed Software in conjunction with the Equipment, as set out in this Section.
- E. Procuring Eligible Organization shall not directly or indirectly (i) modify, copy, transmit, alter, merge, decompile, disassemble, reverse engineer or adapt any portion of the Software; (ii) encumber, time-share, rent or lease the rights granted herein; (iii) manufacture, adapt, create derivative works of, localize, port or otherwise modify any licensed Software; (iv) disclose or otherwise make available the licensed Software to any third party (other than employees or contractors of Procuring Eligible Organization); or (v) enable any Software features or capacity which eIQnetworks licenses as separate products, without eIQnetworks's prior written notice.
- F. At eIQnetworks's request and upon reasonable prior written notice, eIQnetworks may inspect and audit Procuring Eligible Organization's compliance with this Section during normal business hours. Procuring Eligible Organization shall cooperate with the audit and shall grant assistance and access to applicable records, materials, personnel, and Equipment. In addition, Procuring Eligible Organization shall provide remote access to its systems to eIQnetworks to enable eIQnetworks to electronically audit Procuring Eligible Organization's compliance with this Section. If an audit reveals that Procuring Eligible Organization possesses or at any time possessed unlicensed copies of any licensed Software, or used any licensed Software beyond the licensed features or capacity restrictions or beyond the terms stated herein, then Procuring Eligible Organization shall pay eIQnetworks the applicable license fees (plus interest) and the reasonable costs incurred in the audit.
- G. If the terms set forth in this Section differ from the terms of any license agreement packaged or otherwise provided with the Software ("Additional License") the terms of the Additional License govern to the extent that the terms of the Additional License are inconsistent with those in this Section. eIQnetworks's licensors are third party beneficiaries with respect to their licensed Software.
- H. If Procuring Eligible Organization's license is canceled or terminated, or when Procuring Eligible Organization no longer uses the Licensed Software, Procuring Eligible Organization shall return or destroy the Licensed Software and all copies and certify to eIQnetworks that it has done so.

14. Warranties

- A. Equipment: eIQnetworks warrants that the Equipment shall be free from defects in material and workmanship under normal use and that the Equipment shall remain in good working order for a period of 12 months from the date of Acceptance by Procuring Eligible Organization as determined by Section 7A of this Master Agreement. If any Equipment is not as warranted in this Section, then (a) Procuring Eligible Organization shall obtain from eIQnetworks a return authorization number, and return the Equipment at eIQnetworks's expense, together with the authorization number and a detailed description of the problem, to eIQnetworks's designated repair facility; and (b) eIQnetworks shall repair or replace the Equipment and return it at eIQnetworks's expense to Procuring Eligible Organization's destination point. eIQnetworks shall assume the risk of loss or damage to any Equipment returned to eIQnetworks for repair or replacement from receipt thereof until delivery to Procuring Eligible Organization's destination point. If eIQnetworks ascertains that Equipment is not readily returnable for repair, then at its option, eIQnetworks may elect to repair or replace the Equipment at Procuring Eligible Organization's site. In such instances, Procuring Eligible Organization, at its expense, shall make the Equipment accessible for repair or replacement and shall be responsible for restoring the site after eIQnetworks has completed its repair or replacement. In repairing or replacing any Equipment or part of any Equipment under this warranty, eIQnetworks may use new, remanufactured, reconditioned, refurbished, or functionally equivalent Equipment or parts of Equipment. For any Equipment or parts thereof repaired, replaced or corrected under this Section, the warranty period applicable to the Equipment will continue for the longer of (i) the remainder of the original warranty period or (ii) ninety (90) days after the date of Acceptance of the repaired or replaced Equipment. If, eIQnetworks determines that it cannot, in a commercially reasonable manner repair or replace any Equipment, then eIQnetworks may, in its sole discretion, refund to Procuring Eligible Organization the price of the Equipment, less a reasonable adjustment for beneficial use. eIQnetworks may offer equipment with warranty options other than those stated in this section, but if a lesser warranty is offered it must be so noted on the invoice as a specific line item with a discount to the purchase price.
- B. Software: eIQnetworks warrants that the media, if any, on which the Software is delivered will be free of defects and that the Software will substantially conform to the descriptions contained in the applicable user documentation with respect to the particular Software purchased by Procuring Eligible Organization for a period of ninety (90) days after Acceptance of the Software by Procuring Eligible Organization as determined by Section 7A of this Master Agreement. If the media is defective and the Software is still commercially available, eIQnetworks shall repair or replace the defective media. If the Software does not substantially conform to the description contained in the applicable user documentation, eIQnetworks, at its option, shall correct the defects in the Software or refund to Procuring Eligible Organization the purchase amount paid to eIQnetworks for the defective Software, less a reasonable adjustment for beneficial use. In repairing or replacing any Software medium under this warranty, eIQnetworks may use new, remanufactured, reconditioned, refurbished, or functionally equivalent Software medium. The warranty period for the corrected

Software via fixes and/or patches will be the remaining period of the original warranty period. The Software warranty shall include free firmware and software updates for all Software purchased by Procuring Eligible Organization under this Master Agreement.

- C. Services: eIQnetworks represents and warrants that the Services provided under this Master Agreement will be performed in a skillful, competent, timely, professional and workmanlike manner, and that the eIQnetworks employees, agents and contractors assigned to perform Services under this Master Agreement have the proper skill, training and background so as to be able to perform in a skillful, competent, timely, professional and workmanlike manner. The warranty period for Services is thirty (30) days from the date of Acceptance by Procuring Eligible Organization as determined by Section 7A of this Master Agreement. If eIQnetworks determines that it cannot, in a commercially reasonable manner correct any Services, then eIQnetworks may, in its sole discretion, refund to Procuring Eligible Organization the price of the Services less a reasonable adjustment for beneficial use.

15. Termination

- A. At any time MHEC may terminate this Master Agreement, in whole or in part, by giving eIQnetworks ninety (90) days written notice; provided however, neither MHEC nor Eligible Organization has the right to terminate a specific Order for convenience after it has been issued if the Product is ultimately accepted. At any time, eIQnetworks may terminate this Master Agreement, in whole or in part, by giving MHEC ninety (90) days written notice. Such termination shall not relieve eIQnetworks of any warranty or other service obligations incurred under the terms of this Master Agreement.
- B. Either Party may terminate this Master Agreement for cause based upon material breach of the Master Agreement by the other Party, provided that the non-breaching Party shall give the breaching Party written notice specifying the breach and shall afford the breaching Party a reasonable opportunity to correct the breach. If within thirty (30) days after receipt of a written notice the breaching Party has not corrected the breach or, in the case of a breach that cannot be corrected in thirty (30) days, begun and proceeded in good faith to correct the breach, the non-breaching Party may declare the breaching Party in default and terminate the agreement effective immediately. The non-breaching party shall retain any and all remedies available to it under the law.
- C. In the event that either Party be adjudged insolvent or bankrupt by a court of competent jurisdiction, or upon the institution of any proceedings by or against it seeking relief, reorganization or arrangement under any laws relating to insolvency, or upon any assignment for the benefit of creditors, or upon the appointment of a receiver or trustee of any of its property or assets, or upon the liquidation, dissolution or winding up of its business, then and in any such event this Master Agreement may immediately be terminated or cancelled by the other Party hereto
- D. In the event this Master Agreement expires or is terminated for any reason, a Procuring Eligible Organization shall retain its rights in all Product and Services

accepted prior to the effective termination date or ordered before the effective termination date and ultimately accepted.

- E. If eIQnetworks is unable to provide maintenance services pursuant to this Master Agreement and in the Procuring Eligible Organization's sole opinion is unlikely to resume providing maintenance services to meet the Procuring Eligible Organization's ongoing performance requirement, then eIQnetworks or its receiver or trustee shall provide the following items to the Procuring Eligible Organization.
- a. All information necessary for the Procuring Eligible Organization to perform or to have such maintenance service performed including, but not limited to, logic diagrams, maintenance manuals, system and unit schematics.
 - b. A listing of suppliers capable of supplying necessary spare parts and equipment support.
 - c. Available information adequate to permit the Procuring Eligible Organization to have spare parts manufactured elsewhere.
 - d. A listing of spare parts and their frequency of use to enable the Procuring Eligible Organization to create a centralized inventory of spare parts.

To the extent permitted by applicable law, any information in items a. through d. above which is identified by eIQnetworks as proprietary information shall be maintained in confidence by the Procuring Eligible Organization except where disclosure to a third party is necessary in order for the Procuring Eligible Organization to continue the maintenance service; however, any third party to whom disclosure is made pursuant thereto shall agree to hold such proprietary information in confidence and to make no further disclosure thereof. Further, the Procuring Eligible Organization agrees that any such proprietary information shall be used solely to perform the eIQnetworks's obligations hereunder and shall be returned to eIQnetworks upon completion of such use.

16. Non-Appropriation

This provision applies only to publicly funded Eligible Organizations. The terms of this Master Agreement and any Order issued for multiple years under this Master Agreement is contingent upon sufficient appropriations being made by the legislature or other appropriate governing entity. Notwithstanding any language to the contrary in this Master Agreement or in any purchase order or other document, Procuring Eligible Organization may terminate its obligations under this Master Agreement if sufficient appropriations are not made by the governing entity to pay amounts due for multiple year agreements. The Procuring Eligible Organization's decision as to whether sufficient appropriations are available shall be accepted by eIQnetworks and shall be final and binding.

A Procuring Eligible Organization shall provide sixty (60) days notice, if possible, of its intent to terminate this contract for non-appropriation. The Procuring Eligible Organization shall send to eIQnetworks a notice of its Governing Body's decision not to appropriate funds for the installment sale payments for the subsequent fiscal year. The notice shall also include a statement that the Procuring Eligible Organization was unsuccessful in finding another assignee within its own organization to continue the installment sale payments and that the Product or Service will not be replaced by a similar product during the ensuing fiscal year. Such termination shall relieve the Procuring Eligible Organization, its officers and employees from any responsibility or

liability for the payment of any future Orders. However, all outstanding invoices from eIQnetworks will be paid by the Procuring Eligible Organization.

17. Records and Audit

eIQnetworks agrees to maintain detailed records pertaining to the price of Services rendered and Products delivered for a period of six (6) years from the date of Acceptance of each Order. These records shall be subject to inspection by Procuring Eligible Organization and appropriate governmental authorities with Procuring Eligible Organization's state. The Procuring Eligible Organization shall have the right to audit billings either before or after payment. Payment under this Master Agreement shall not foreclose the right of the Procuring Eligible Organization to recover excessive or illegal payments.

18. Independent Contractor

eIQnetworks and its agents and employees are independent contractors and are not employees of MHEC or any Eligible Organization. eIQnetworks has no authorization, express or implied to bind MHEC or any Eligible Organization to any agreements, settlements, liability or understanding whatsoever, and agrees not to perform any acts as agent of MHEC or any Eligible Organization, except as expressly set forth herein. Nothing in this Master Agreement is intended, or shall be deemed, or construed to constitute a partnership or a joint venture between the Parties.

19. Patent, Copyright, Trademark and Trade Secret Indemnification

eIQnetworks will indemnify, defend and hold MHEC and Eligible Organization harmless from a claim that any Service or Product provided to Eligible Organization pursuant to this Master Agreement infringes on another person's or entity's patent, copyright, trade secret or any other proprietary right of a third party. eIQnetworks will have no obligation under this section with respect to any Claim of infringement resulting from (a) Services performed, or Product provided, pursuant to Eligible Organization's specification or design; (b) an Eligible Organization's unauthorized modification of a Product; or (c) any combination, operation, or use of the Product with systems other than those provided by eIQnetworks to the extent that such a Claim is caused by such modification, combination, operation, or use of the Product. Following notice of a Claim or a threat of actual suit, eIQnetworks will, at its own expense and option, (1) resolve the claim in a way that permits continued ownership and use of the affected Product or Service; (2) provide a comparable replacement at no cost; or (3) in the case of a Product accept return of the Product, freight collect, and provide a reasonable depreciated refund and in the case of a Service, provide a refund less a reasonable adjustment for beneficial use.

20. Indemnification

eIQnetworks will indemnify, protect, save and hold harmless MHEC and Eligible Organizations, as well as the representatives, agents and employees of MHEC and Eligible Organizations, from any and all claims or causes of action related to a claim of personal injury or damage to tangible property, including all attorneys' fees incurred by MHEC and/or Eligible Organizations, arising from the performance of the Master Agreement by eIQnetworks, eIQnetworks's agents, employees, or subcontractors. MHEC

and/or Eligible Organization shall give eIQnetworks written notice, by registered mail, promptly after it becomes aware of any claim to be indemnified hereunder, and, subject to any legally required approval, including approval of state's attorney general, or consistent with applicable law permits eIQnetworks to control the defense of any such claim or action at eIQnetworks's own expense. MHEC and/or Eligible Organization agree that eIQnetworks may employ attorneys of its own choice to appear and defend the claim or action and that MHEC and/or Eligible Organization shall do nothing to compromise the defense of such claim or action or any settlement thereof and shall provide eIQnetworks with all reasonable assistance that eIQnetworks may require.

21. Limitation of Liability

eIQnetworks shall not be liable to MHEC or any individual Eligible Organization for any direct damages in excess of \$500,000 or the amounts paid hereunder, whichever is greater. The foregoing limitation does not apply to any indemnification obligations under this Master Agreement or to damages resulting from personal injury or property damage caused by eIQnetworks's negligence or willful misconduct. eIQnetworks, MHEC nor any Eligible Organization shall be liable for any special, indirect, incidental, consequential or punitive damages arising out of or relating to this Master Agreement, whether the claim alleges tortious conduct (including negligence) or any other legal theory.

22. Confidentiality

- A. While eIQnetworks is providing Services hereunder, Eligible Organization or eIQnetworks may disclose to the other certain business information identified as confidential ("Confidential Information"). All such information shall be marked or otherwise designated as "Confidential" or "Proprietary". In order for such information to be considered Confidential Information pursuant to this Section 21 of the Master Agreement, it must conform to the data practices laws or similar type laws of the State in which the Eligible Organization is located or was founded. Information of a proprietary nature which is disclosed orally to the other party shall not be treated as Confidential Information unless it is stated at the time of such oral disclosure that such information is Confidential Information and such information is reduced to writing and confirmed as Confidential Information to the recipient within ten (10) days after oral disclosure. Both Eligible Organization and eIQnetworks agree that, with respect to Confidential Information it receives (as "Recipient") from the other (as a "Discloser") in connection with this Master Agreement or an Order pursuant to this Master Agreement, that it (i) will use such Confidential Information solely for the purposes contemplated by the Master Agreement or an Order placed under this Master Agreement, (ii) shall not use any such Confidential Information for any other purpose and in particular shall not so use such Confidential Information in any manner either to the detriment of the Discloser or for the benefit of the Recipient or any third party, and (iii) shall receive and hold such Confidential Information in trust and confidence for the benefit of the Discloser.
- B. Each Party will make reasonable efforts not to disclose the other Party's Confidential Information to any third party, except as may be required by law, unless such Confidential Information: (i) was in the public domain prior to, at the time of, or subsequent to the date of disclosure through no fault of the non-disclosing party; (ii)

was rightfully in the non-disclosing party's possession or the possession of any third party free of any obligation of confidentiality; or (iii) was developed by the non-disclosing party's employees or agents independently of and without reference to any of the other party's Confidential Information. Confidential Information shall remain the property of and be returned to the Disclosure (along with all copies or other embodiments thereof) within fifteen (15) days of (a) the termination or completion of the Order under this Master Agreement, or (b) the earlier receipt by the Recipient from the Discloser of a written demand following a breach by Eligible Organization or eIQnetworks of this Master Agreement or an Order under this Master Agreement directing that Confidential Information described generally or specifically in such demand be returned to the Discloser .

- C. Notwithstanding anything to the contrary in this Agreement or amendment to this Master Agreement, both Eligible Organization and eIQnetworks agree to comply with the data practices or similar type laws of the State in which Eligible Organization is located or founded.

23. FERPA (and Other Privacy Laws)

Where applicable eIQnetworks agrees to comply with the Family Education Rights and Privacy Act (FERPA), the Health Insurance Portability and Accountability Act (HIPAA), the Gramm-Leach Bliley Act (GLBA) and all other state and federal privacy laws; and agrees to implement and maintain safeguards to protect the security, confidentiality, and integrity of information it receives from Eligible Organization.

24. Amendments

Except as provided for in Section 6, "Order of Preference"; Section 11, "Product List"; and Section 12 "Service List"; this Master Agreement shall only be amended by written instrument executed by the Parties.

25. Scope of Agreement

This Master Agreement incorporates all of the agreements of the Parties concerning the subject matter of this Agreement, and all prior agreements have been merged into this Master Agreement. No prior agreements, verbal or otherwise, of the Parties or their agents shall be valid or enforceable unless embodied in this Master Agreement.

26. Invalid Term or Condition

If any term or condition of this Master Agreement shall be held invalid or unenforceable, the remainder of this Master Agreement shall not be affected and shall be valid and enforceable.

27. Enforcement of Agreement

A Party's failure to require strict performance of any provision of this Master Agreement shall not waive or diminish that Party's right thereafter to demand strict compliance with that or any other provision. No waiver by a Party of any of its rights under this Master Agreement shall be effective unless express and in writing, and no effective waiver by a Party of any of its rights shall be effective to waive any other rights.

28. Web Site Maintenance

eIQnetworks agrees to maintain and support Internet website(s) for access to the Product List, Service List, Product descriptions, Product specifications, Service descriptions, Service specifications and other aids in accordance with instructions provided by MHEC. In addition, eIQnetworks will provide electronic commerce assistance for the electronic submission of purchase orders, purchase order tracking and reporting. eIQnetworks shall notify MHEC when there are additions and/or deletions made to the list of Authorized Resellers.

29. Equal Opportunity Compliance

eIQnetworks agrees to abide by all applicable laws, regulations, and executive orders pertaining to equal employment opportunity, including federal laws and the laws of the state in which its primary place of business is located. In accordance with such laws, regulations, and executive orders, eIQnetworks agrees that no person in the United States shall, on the grounds of race, color, religion, national origin, sex, age, veteran status or handicap, be excluded from employment with or participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity performed by eIQnetworks under this Master Agreement. If eIQnetworks is found to be not in compliance with these requirements during the life of this Master Agreement, eIQnetworks agrees to take appropriate steps to correct these deficiencies.

30. Compliance with Law

eIQnetworks shall comply with all applicable laws and governmental regulations, which by their terms, apply to eIQnetworks's performance under an Order pursuant to this Master Agreement. Eligible Organization agrees to comply with all applicable laws and governmental regulations in connection with this Master Agreement. MHEC agrees to comply with all applicable laws and governmental regulations in connection with this Master Agreement.

31. Applicable Law

- A. As between Eligible Organization and eIQnetworks, this Master Agreement will be construed in accordance with, and its performance governed by the laws of the state in which the Eligible Organization resides. Venue for all legal proceedings arising out of this Master Agreement, or breach thereof, shall be in a state or federal court with competent jurisdiction located in the state in which the Eligible Organization resides.
- B. As between MHEC and eIQnetworks this Master Agreement will be construed in accordance and its performance governed by the laws of the state of Minnesota. Venue for all legal proceedings arising out of this Master Agreement, or breach thereof, shall be in a state or federal court with competent jurisdiction located in the State of Minnesota.
- C. As between Eligible Organization, MHEC, and eIQnetworks this Master Agreement will be construed in accordance with and its performance governed by the laws of the state in which the Eligible Organization resides. Venue for all legal proceedings arising out of this Master Agreement, or breach thereof, shall be in a state or federal court with competent jurisdiction located in the state in which the Eligible Organization resides.

32. Conflict of Interest

eIQnetworks warrants that it presently has no interest and shall not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of services required under this Master Agreement.

33. Assignment

Neither Party shall sell, transfer, assign or otherwise dispose of the Master Agreement or any portion thereof or of any right, title, or interest herein without the prior written consent of the other Party. This consent requirement includes reassignment of this Master Agreement due to change in ownership, merger, or acquisition of a Party or its subsidiary or affiliated corporations. Nothing in this Section shall preclude eIQnetworks from employing a subcontractor in carrying out its obligations under this Master Agreement. eIQnetworks’s use of such subcontractors will not release eIQnetworks from its obligations under this Master Agreement.

34. Survival

Certain paragraphs of this Master Agreement including but not limited to Indemnification; and Limitation of Liability shall survive the expiration of this Master Agreement. Software licenses, warranty and service agreements, and non-disclosure agreements that were entered into under terms and conditions of this Master Agreement shall survive this Master Agreement.

35. Notification

A. **Between the Parties:** Whenever under the terms of this Master Agreement any notice is required or permitted to be given by one Party to the other, such notice shall be given in writing and shall be deemed to have been sufficiently given for all purposes hereof if given by facsimile or mail, postage prepaid, to the Parties at the addresses set forth below, or at such other address as the Parties may direct in writing from time to time:

<u>To MHEC:</u>	<u>To eIQnetworks :</u>
MHEC	eIQnetworks, Inc.
1300 South Second Street	31 Nagog Park Drive
Suite 130	
Minneapolis, Minnesota 55454-1079	Acton, MA 01720
Attn: Grant Crawford	Attn: Mike Sullivan, CFO
Facsimile: 612-626-8290	Fax: 978-266-0004

Changes in the above information will be given to the other Party in a timely fashion.

B. **To Eligible Organization:** Notices shall be sent to Eligible Organization’s business address. The term “business address” shall mean the “Bill to” address set forth in an invoice submitted to Eligible Organization.

36. Administrative Reporting and Fees

On a quarterly basis (where quarter one is January 1 – March 31 and the quarter one report is due by April 30), eIQnetworks will, in a timely manner, make available to

MHEC reports and information generated by this Master Agreement, including but not limited to state-by-state and institution-by-institution information on sales volume and volume savings. The information and reports shall be accompanied with a check payable to the Midwestern Higher Education Commission for an amount equal to one percent (1%) of the net Product and Service sales for that quarter period (the "Fee"). MHEC, from time to time and at its sole discretion, may change the percentage of the Fee it will receive as a result of this Master Agreement. Any change in the fee may also require a change in the Product List and Service List price.

37. MHEC Not Liable For Eligible Organizations

MHEC is not liable to eIQnetworks for the failure of any Eligible Organization to make any payment or to otherwise fully perform pursuant to the terms and conditions of an Order and/or the Master Agreement.

38. Announcements and Publicity

Any announcements and publicity given to MHEC (or an Eligible Organization) resulting from this Master Agreement must receive the prior approval of MHEC (or Eligible Organization). eIQnetworks will not make any representations of MHEC's (or an Eligible Organization's) opinion or position as to the quality of effectiveness of the Products, Supplies and/or Services that are the subject of this Master Agreement without the prior written consent of MHEC (or Eligible Organization).

39. Marketing

eIQnetworks will assist MHEC in developing and implementing appropriate marketing strategies including seminars, printed materials and a full service, on-line MHEC-specific web site to receive information on products, supplies, services and prices and to place Orders. Additionally, eIQnetworks will market this Master Agreement as a first option to Eligible Organizations, and will respond to RFPs from Eligible Organizations using this Master Agreement.

40. Oversight Committee

An Oversight Committee comprised of representatives of Eligible Organizations shall be appointed by MHEC to assist and support MHEC and eIQnetworks in developing and refining the implementation of this Master Agreement. This shall include, but not be limited to, assistance with marketing strategies, representing the interests of Eligible Organizations in assuring quality and timely products and services; and to advise eIQnetworks on the effectiveness of its implementation progression. At the very least there will be an annual meeting between eIQnetworks and MHEC (and perhaps members of the Oversight Committee) to perform a contract health check; including items such as those above.

41. Force Majeure.

Neither eIQnetworks nor MHEC nor Procuring Eligible Organization shall be liable to each other during any period in which its performance is delayed or prevented, in whole or in part, by a circumstance beyond its reasonable control, which circumstances include,

but are not limited to, the following: act of God (e.g., flood, earthquake, wind); fire; war; act of a public enemy or terrorist; act of sabotage; epidemic; strike or other labor dispute; riot; piracy or other misadventure of the sea; embargo; inability to secure materials and / or transportation; or, a restriction imposed by legislation, an order or a rule or regulation of a governmental entity. If such a circumstance occurs, the Party unable to perform shall undertake reasonable action to notify the other Parties of the same.

42. Sovereign Immunity.

Notwithstanding anything to the contrary in this Master Agreement or Order under this Master Agreement, this Master Agreement shall not be construed to deprive a Eligible Organization of its sovereign immunity, or of any legal requirements, prohibitions, protections, exclusions or limitations of liability applying to this Master Agreement or afforded by Eligible Organization's State to the Eligible Organization.

43. Miscellaneous.

All Parties to this Master Agreement may retain a reproduction (e.g., electronic image, photocopy, facsimile) of this Master Agreement that shall be considered an original and shall be admissible in any action to enforce this Master Agreement. eIQnetworks may accept this Master Agreement either by its authorized signature or a signed Order. Except as provided for in this Master Agreement, all changes to this Master Agreement must be made in writing signed by both Parties; accordingly any additional terms on the Procuring Eligible Organization's ordering documents shall be of no force or effect. The Parties, by their representatives signing below, agree with the terms of this Master Agreement and further certify that their respective signatories are duly authorized to execute this Agreement.


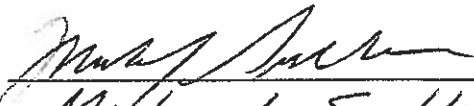
	<u>Midwestern Higher Education Commission</u>	<u>eIQnetworks</u>
Signature:		
Name:	<u>Larry Isaak</u>	<u>Michael Sullivan</u>
Title:	<u>President</u>	<u>CFO</u>
	<u>Midwest Higher Education Compact</u>	<u>eIQnetworks</u>
Address:	<u>1300 South Second Street, Suite 130</u> <u>Minneapolis, Minnesota, 55454</u>	<u>31 Nagog Park Drive</u> <u>Acton MA 01720</u>
Date:	<u>9-19-11</u>	<u>9/15/11</u>

Exhibit A – Product List

SECUREVUE PERPETUAL PRICE LIST - LIMITED TO SIEM/LOG MANAGEMENT ONLY					
Quantity	SKU	Description	License List Price (per unit)	Discount	License Cost (per unit)
1	SV-LC-HW	SecureVue Local Central Software Base Pkg. On Appliance	\$ 69,995.00	60%	\$ 27,998.00
1	SV-LC-HW-NM	SecureVue Local Central Software Base Pkg. On Appliance, Standard Support & Maintenance - 1 Year	\$ 13,999.00	80%	\$ 2,799.80
1	SV-LC-HW-RM	SecureVue Local Central Software Base Pkg. On Appliance, Standard Support & Maintenance Renewal - 1 Year	\$ 13,999.00	80%	\$ 2,799.80
1 - 1500	SV-NDSA	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1-1500)	\$ 350.00	80%	\$ 70.00
1 - 1500	SV-NDSA-NM	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1-1500), Standard Support & Maintenance - 1 Year	\$ 70.00	80%	\$ 14.00
1 - 1500	SV-NDSA-RM	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1-1500) Standard Support & Maintenance Renewal - 1 Year	\$ 70.00	80%	\$ 14.00
1501-8500	SV-NDSA	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1501-8500)	\$ 350.00	91%	\$ 31.50
1501-8500	SV-NDSA-NM	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1501-8500), Standard Support & Maintenance - 1 Year	\$ 70.00	91%	\$ 6.30
1501-8500	SV-NDSA-RM	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1501-8500) Standard Support & Maintenance Renewal - 1 Year	\$ 70.00	91%	\$ 6.30
SECUREVUE PERPETUAL PRICE LIST - INCLUDES SIEM/LOG MANAGEMENT, CONFIGURATION, ASSET, PERFORMANCE, FLOW/NBAD, & FILE INTEGRITY MONITORING					
Quantity	SKU	Description	License List Price (per unit)	Discount	License Cost (per unit)
1	SV-LC-HW	SecureVue Local Central Software Base Pkg. On Appliance	\$ 69,995.00	60%	\$ 27,998.00
1	SV-LC-HW-NM	SecureVue Local Central Software Base Pkg. On Appliance, Standard Support & Maintenance - 1 Year	\$ 13,999.00	60%	\$ 5,599.60
1	SV-LC-HW-RM	SecureVue Local Central Software Base Pkg. On Appliance, Standard Support & Maintenance Renewal - 1 Year	\$ 13,999.00	60%	\$ 5,599.60
1 - 1500	SV-NDSA	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1-1500)	\$ 350.00	60%	\$ 140.00
1 - 1500	SV-NDSA-NM	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1-1500), Standard Support & Maintenance - 1 Year	\$ 70.00	60%	\$ 28.00
1 - 1500	SV-NDSA-RM	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1-1500) Standard Support & Maintenance Renewal - 1 Year	\$ 70.00	60%	\$ 28.00
1501-8500	SV-NDSA	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1501-8500)	\$ 350.00	80%	\$ 70.00
1501-8500	SV-NDSA-NM	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1501-8500), Standard Support & Maintenance - 1 Year	\$ 70.00	80%	\$ 14.00
1501-8500	SV-NDSA-RM	SecureVue Device, Server, Enterprise Application License - SIEM/Log Management Only (Qty. 1501-8500) Standard Support & Maintenance Renewal - 1 Year	\$ 70.00	80%	\$ 14.00

MHEC MANAGED SERVICE SUBSCRIPTION PRICE LIST					
Quantity	Description	MHEC Subscription Price Per Device/Per Month	MHEC Subscription Total Per Month	MHEC Annual Subscription Cost	One-Time Implementation Charge
10	Device License - Logging Only, 3 Year Subscription	\$ 24.00	\$ 240.00	\$ 2,880.00	\$ 5,000.00
25	Device License - Logging Only, 3 Year Subscription	\$ 24.00	\$ 600.00	\$ 7,200.00	\$ 5,000.00
50	Device License - Logging Only, 3 Year Subscription	\$ 17.28	\$ 864.00	\$ 10,368.00	\$ 5,000.00
100	Device License - Logging Only, 3 Year Subscription	\$ 17.28	\$ 1,728.00	\$ 20,736.00	\$ 5,000.00
250	Device License - Logging Only, 3 Year Subscription	\$ 11.52	\$ 2,880.00	\$ 34,560.00	\$ 5,000.00
500	Device License - Logging Only, 3 Year Subscription	\$ 11.52	\$ 5,760.00	\$ 69,120.00	\$ 5,000.00
750	Device License - Logging Only, 3 Year Subscription	\$ 11.52	\$ 8,640.00	\$ 103,680.00	\$ 10,000.00
1000	Device License - Logging Only, 3 Year Subscription	\$ 6.72	\$ 6,720.00	\$ 80,640.00	\$ 10,000.00
1500	Device License - Logging Only, 3 Year Subscription	\$ 6.72	\$ 10,080.00	\$ 120,960.00	\$ 15,000.00
10	Device License - Full Use, 3 Year Subscription	\$ 30.00	\$ 300.00	\$ 3,600.00	\$ 5,000.00
25	Device License - Full Use, 3 Year Subscription	\$ 30.00	\$ 750.00	\$ 9,000.00	\$ 5,000.00
50	Device License - Full Use, 3 Year Subscription	\$ 21.60	\$ 1,080.00	\$ 12,960.00	\$ 5,000.00
100	Device License - Full Use, 3 Year Subscription	\$ 21.60	\$ 2,160.00	\$ 25,920.00	\$ 5,000.00
250	Device License - Full Use, 3 Year Subscription	\$ 14.40	\$ 3,600.00	\$ 43,200.00	\$ 5,000.00
500	Device License - Full Use, 3 Year Subscription	\$ 14.40	\$ 7,200.00	\$ 86,400.00	\$ 5,000.00
750	Device License - Full Use, 3 Year Subscription	\$ 14.40	\$ 10,800.00	\$ 129,600.00	\$ 10,000.00
1000	Device License - Full Use, 3 Year Subscription	\$ 8.40	\$ 8,400.00	\$ 100,800.00	\$ 10,000.00
1500	Device License - Full Use, 3 Year Subscription	\$ 8.40	\$ 12,600.00	\$ 151,200.00	\$ 15,000.00

Exhibit B – Services List

Professional Service days are available for purchase and will be scoped for each individual installation of SecureVue to include complete installation, configuration, set up and training.

